

Eligibility criteria for wireless capsule endoscopy - effective up to and including 4 August 2026

Southern Cross will only reimburse the cost of wireless capsule endoscopy under a member's policy when at least **one** of the following criteria is met for that member.

1. Occult or overt gastrointestinal bleeding indicated by iron deficiency or a significant drop in haemoglobin/haemocrit, where the cause has not been diagnosed using prior gastroscopy or colonoscopy.
2. For investigation of suspected Crohn's disease where **all** of the following are present:
 - negative stool cultures
 - a definitive diagnosis has not been established from prior gastroscopy or colonoscopy procedures.
3. For investigation of possible small bowel tumours.
4. For investigation of Peutz-Jeghers syndrome.
5. A repeat wireless capsule endoscopy for previously diagnosed small bowel disease requiring further investigation due to recurrence or persistence of signs or symptoms.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.