

**Eligibility criteria for surgical ligament or tendon repair with a synthetic augmentation device or Neoligaments synthetic ligament prosthesis
- effective up to and including 20 September 2026**

The eligibility criteria listed below are applicable to the surgical repair of the following ligaments or tendons:

- rotator cuff
- quadriceps
- patella tendon
- Achilles tendon
- triceps
- hip abductor.

Southern Cross will only reimburse the cost of surgical ligament or tendon repair with a synthetic ligament or tendon prosthesis under a member's policy when the following criteria are met for that member.

- Non synthetic alternatives have failed or are impractical, eg autogenous grafts are of poor quality.

The cost of surgical ligament or tendon repair with a synthetic augmentation device or Neoligaments synthetic ligament prosthesis will **not** be reimbursed in the following circumstance:

- for intracapsular ligament repair surgery.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.