

Eligibility criteria for radiofrequency ablation of bone lesions – effective from 21 September, 2026

Southern Cross will only reimburse the cost of radiofrequency ablation of bone lesions under a member's policy when **all** of the following criteria below are met for that member.

1. The treatment is for diagnosed osteoid osteoma or other benign bone tumour shown to be responsive to radiofrequency ablation.
2. The diagnosis has been confirmed by an MRI and/or CT scan.

Documentation requirements

All documentation must be retained for audit purposes and include sufficient supporting clinical evidence to demonstrate that this eligibility criteria have been met and be available on request by Southern Cross.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.