

Eligibility criteria for image-guided ablation for bone tumours or metastases (including cementoplasty) - effective from 21 September 2026

Southern Cross will only reimburse the cost of image-guided ablation for bone tumours or metastases (including cementoplasty) under a member's policy when criteria **1 and 2** below are met for that member.

1. The treatment is for a patient with a diagnosed malignancy with painful lesions that are unresponsive to, or contra-indicated, for radiation, chemotherapy or hormone therapy;

 or for a patient who is vulnerable to tumour progression resulting in fracture or paraplegia;

 or the patient is unable to undergo surgery.
2. The diagnosis has been confirmed by bone scintigraphy, CT, PET, or MRI.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.