Southern Cross Health Insurance

Surgical mesh and ACC

As of October 2020 ACC has announced a change in their acceptance criteria around treatment injury claims for surgical mesh, including the introduction of a process to retrospectively reconsider historical claims for surgical mesh including pelvic, breast and hernia.

Please contact the Southern Cross Member Advocacy team about possible assistance if your Southern Cross patient has:

- ✓ experienced difficulty with surgical mesh and have never lodged an injury claim with ACC
- ✓ previously had your claim for mesh-related injury declined by ACC.

*Effective 23 August 2023, the Ministry of Health has paused all surgeries involving the use of surgical mesh for stress urinary incontinence until certain conditions are met. Please go to the **Ministry of Health** website for more information.

Please contact the Southern Cross Member Advocacy team at **advocacy@southerncross.co.nz** for assistance or more information about surgical mesh and ACC.

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