Southern Cross Health Insurance

Affiliated Provider contracting process – new healthcare provider

1. A Southern Cross team member communicates with you to discuss how the Affiliated Provider programme works.

   We will discuss key aspects of Affiliated Provider agreements with you, including service codes and descriptions.

2. You fill out 'New agreement' form online* to include proposed pricing and anticipated volumes.

3. Both parties work together to draft an agreement. This will be discussed and reviewed.

   Once prices and any terms and conditions are agreed, a start date for the Affiliated Provider contract is confirmed.*

4. Southern Cross sends you a digital copy of your Affiliated Provider agreement.

   You digitally sign the agreement. This will automatically be sent to Southern Cross upon signing.

5. Southern Cross provides you or your administrator with online portal access and training.

   Access can be granted as soon as the agreement is finalised so that online portal users can start to apply for approvals up to 60 days in advance of treatment.

6. Affiliated Provider agreement takes effect.

   Your details may be listed at: healthcarefinder.co.nz

*20 day lead time from agreement of initial pricing to implement a new contract. Last updated June 2024.

2454/0625