Southern Cross Health Insurance

Affiliated Provider contracting process – consults and room based services

1. A Partnership Manager communicates with you to discuss how the Affiliated Provider programme works.

   We will discuss key aspects of Affiliated Provider agreements with you, including service codes and descriptions.

2. You fill out 'New agreement' form online* to include proposed pricing and anticipated volumes.

3. Southern Cross team contacts you so they can put an agreement together.

   Once prices and any terms and conditions are agreed, a start date for the Affiliated Provider agreement is confirmed.

4. Southern Cross sends you a digital final copy of your Affiliated Provider agreement.

   You digitally sign the agreement. This will automatically be sent to SouthernCross upon signing

5. Southern Cross provides you or your administrator with online portal access and training.

   Access can be granted as soon as the agreement is finalised so that online portal users can start to apply for approvals up to 60 days in advance of treatment.

6. Affiliated Provider agreement takes effect.

   Your details may be listed at: healthcarefinder.co.nz

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