



Setting up recurring credit card payments in My Southern Cross

You can quickly and securely set up recurring credit card payments in My Southern Cross.

If you haven't registered for My Southern Cross yet, you'll need to do this first – it's fast and easy.

What you'll need



Your Member card or Membership / Policy number



An email address or phone number that matches our records

To register

1. Go to mysoutherncross.co.nz and click 'Register now'.
2. Follow the on-screen prompts to complete your registration.

To set up your recurring credit card payments

1. Go to mysoutherncross.co.nz and login.
2. Select 'My billing' from the left hand menu. Click on the recurring credit card link under 'Current payment method'
3. Follow the on-screen prompts to set up your recurring credit card payments. You'll need to enter the work scheme code and frequency noted in our email.
4. You're all done! We'll write soon to confirm the date and amount of your first deduction.

We're here to help

If you have any problems, call us on **0800 800 181** and we'll help set up your credit card over the phone instead.

More about My Southern Cross

My Southern Cross is our secure, online service that makes having and using your health insurance easy. You can manage your policy whenever and wherever it suits you.

- Claim online and track its progress
- Apply for prior approval
- View your remaining balances for annual policy limits
- Turn off paper
- Update your details and more!

Did you know about our member discounts and offers?

We've teamed up with healthcare partners and Southern Cross Group businesses so you can access partner offers on everyday healthcare products and services, and discounts on Southern Cross Travel Insurance and Southern Cross Pet Insurance.

Check out our current [discounts and offers](#).

