

# It's better to be with Southern Cross



## Faster treatment and less worry

Faster access to treatment means shorter waiting times when you're in pain or unwell, and less stress about finances or taking time off work.



## NZ owned and not-for-profit

We focus on the healthcare needs of our members, not on making money for shareholders. It's our members we care about – and care for.



## Hassle-free healthcare with Affiliated Providers

Affiliated Providers are doctors, specialists and facilities that provide healthcare services for members at agreed prices – this helps us manage claims costs to keep your future premiums more affordable.

Affiliated Providers also arrange prior approval for you and tell you what your contribution will be (if any). Best of all, you don't have to pay for treatment up front and claim later – it's all done for you!\*



## Faster, simpler claiming

**Online claiming** – you can claim online with My Southern Cross, track your claim's progress and get refunds faster (usually within 5 working days). See [mysoutherncross.co.nz](https://mysoutherncross.co.nz) or download the free app from the App Store for iOS or Google Play for Android.

**Easy-claim** – claim on-the-spot at participating healthcare practices with your Member card. See who offers Southern Cross Health Society Easy-claim at [healthcarefinder.co.nz](https://healthcarefinder.co.nz).



## Special member discounts and offers

Get more from your membership with discounts from Southern Cross pet, life and travel insurance. Plus get regular offers on everyday health products and services like dental and optometry. See our website for the latest offers.



## Discounts for families

You only pay for the first two children under 21 on your policy – any more are free.\*\*



## Manage your policy online – anywhere, anytime

My Southern Cross is our secure, online service that makes having and using your health insurance easy. Make a claim, check benefit balances, apply for prior approval, view documents, manage payments, update your contact details and more. Plus download the My Southern Cross app for fast claiming on the go, for your virtual Member card, and more. See [mysoutherncross.co.nz](https://mysoutherncross.co.nz) or download the free app from the App Store for iOS or Google Play for Android.



## A plan to suit your needs

We review our plans regularly to make sure they're relevant to our members' needs, so it's easy to find a plan that's just right for you and your family. Visit [southerncross.co.nz/ourplans](https://southerncross.co.nz/ourplans).



For more information, visit [southerncross.co.nz/renewal](https://southerncross.co.nz/renewal) or call us on **0800 800 181**, 8am–6pm, Monday–Friday.

\* Not all services provided by Affiliated Providers are contracted services. For non-contracted services, members will need to pay for the service and claim in the normal way.

\*\* Conditions apply. A child can only be insured as a dependant on his/her parent's policy.