

## Eligibility criteria for video-assisted head impulse test (vHIT) and caloric test

Southern Cross will only reimburse the cost of either a vHIT **or** a caloric test under a member's policy. If the member meets at least one of the following criteria they will qualify for cover for both a vHIT **and** a caloric test.

1. The member has vestibular symptoms and normal, equivocal or unreliable findings on a vHIT test, **or**
2. The findings of the vHIT for the member show marginal abnormality on one side, **or**
3. The member has a differential diagnosis of Meniere's disease.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.