

Eligibility criteria for transoral robotic surgery

Southern Cross will only reimburse the cost of transoral robotic surgery under a member's policy when the member meets at least **one** of the following criteria, ie at least one of the following indications are present.

1. Malignant tumours of the base of tongue.
2. Malignant tumours of the tonsil.
3. Malignant supraglottic tumours.
4. Unknown primary of the neck where FNA is positive for squamous cell carcinoma and the primary site of the cancer is not identified on clinical examination or imaging.

Please also ensure you are familiar with all **policy exclusions**, including:

- **Acute care**
- **Congenital conditions**
- **Cosmetic treatment/procedures**
- **Health screening**
- **Treatment of any condition not detrimental to health**
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.