

## Eligibility criteria for insertion or removal of an intrauterine device

Southern Cross will only reimburse the cost of insertion or removal of an intrauterine device under a member's policy when at least **one** of the following criteria below is met for that member.

1. The member has symptoms of menorrhagia or dysmenorrhoea.
2. An endometrial biopsy demonstrates evidence of endometrial hyperplasia.

Southern Cross will not reimburse the cost of the intrauterine device.

The cost of the insertion or removal will **not** be reimbursed in the following circumstances:

- if used solely for contraception
- if used for the treatment of fibroids
- if used for the treatment of endometrial polyps
- if used for the treatment of post-coital bleeding
- if used as part of hormone replacement therapy.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.