

Eligibility criteria for the insertion of an anal fistula plug

Southern Cross will only reimburse the cost of insertion of an anal fistula plug under a member's policy when at least **one** of the following criteria is met for that member.

1. There is a history of two or more complicated anal fistula repairs.
2. For the treatment of an anal fistula which involves the anal sphincter.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.