

The Southern Cross Patient Experience Survey was introduced in 2015, and Southern Cross Healthcare have been sharing the insights from this with you as a mutual focus on improving outcomes and experiences for patients.

Southern Cross in partnership with CFEP are happy to offer you an opportunity to earn 10 RACS approved CME points.

Simply:

- log into your Patient Survey portal (please contact patient.survey@southerncross.co.nz if you don't have access yet)
- access the patient feedback and complete the attached [Reflective Exercise](#) – which has been designed specifically around the survey
- Return the document to CFEP
 - via email southerncrossHSNZ@cfepsurveys.com.au
 - fax 00 61 7 3355 7047.

If, however this is not a good time for you to participate in this exercise CFEP will re-engage with you in 6 months' time.

Should you not like to participate at all you can advise us via email, and we will ensure no further correspondence is sent to you regarding this initiative.