

HealthConnect

Please show this information to your doctor during any conversation where you may be referred to a specialist.

What is Southern Cross doing?

- The patient you are seeing is a Southern Cross Health Insurance member who is participating in a pilot called 'RegularCare with HealthConnect'.

What is RegularCare with HealthConnect?

- A member participating in the pilot will have 100%* of their surgical costs covered if their eligible surgical procedure is performed at a pilot partner facility.
- This is important because RegularCare policies usually cover 80% of the cost of surgical procedures for an eligible claim, up to policy maximums, with the member having to pay the rest.

*All other policy terms and conditions still apply, including policy maximums.

What does this mean for you?

- Members may ask you for a referral to a particular specialist. Using the My Southern Cross app, members can check which specialists perform eligible surgical procedures at pilot partner facilities.
- There will be multiple factors to consider when deciding what is best for your patient, but please factor in the potential cost-savings for your patient available under HealthConnect when referring your patient to a specialist.
- Depending on the type of specialist your patient requires, it's possible there won't be a pilot partner facility in the member's geographic location, or a specialist who can perform the eligible surgery at that pilot partner facility.
- Members participating in the pilot may still choose to have their surgery at a non-pilot partner facility, but they will be required to make the usual co-payment, subject to the terms and conditions of their RegularCare policy.

For further information, visit southerncross.co.nz/healthconnect